

ビジネス英会話 一中上級

Upper Intermediate





To report a situation

To restate something 何かについて言い直す

To describe a hypothetical situation 推測できる状況を説明する

EXERCISE 1

状況を報告する

Role-play: Teacher » Mark / Student » Hana. (Switch roles after you read the dialogue) 役割 (講師》Mark / 生徒》Hana) にあわせて文章を読みましょう! ダイアログを読んだ後は役割を交代しましょう。

Mark Hi Hana, Mark here.

I just heard from Chris Dobbs at the warehouse.

Apparently, they have a problem.

The winter clothing that arrived yesterday is taking up more space than they expected. He said they were running out of room.

Hana We're about to receive another shipment of coats this afternoon.

Are you saying there's nowhere to put them?

There's evidently enough space at the warehouse for about half of them. Mark

Hana Well, why don't we keep the other half here at headquarters?

We can spare a couple of meeting rooms for a week or so.

Mark They're too small, Hana.

Even if they were big enough, we wouldn't have anyplace to meet customers.

Hana That's true.

Well, I'll call Karen Fulton, my old manager.

She runs a storage company on Lakeshore Drive.

Maybe she has space available.



EXERCISE 2 Fill in the blanks and read the dialogue. 空欄を埋めて、ダイアログを読みましょう!

Mark	Hi Hana, Mark here.
	I Chris Dobbs at the warehouse.
	Apparently, they have a problem.
	The winter that arrived yesterday is taking up more than they
	He said they were running out of
Hana	We're another shipment of coats this afternoon.
	Are you saying there's nowhere to put them?
Mark	There's enough space at the warehouse for about
Hana	Well, keep the other half here at?
	We can a meeting rooms for
Mark	They're too small, Hana.
	if they were big enough, we wouldn't have anyplace to meet
Hana	That's
	Well, I'll call Karen Fulton, my old
	She a company on Lakeshore Drive.
	Maybe she has space

FOLLOW UP QUESTIONS | 関連情報

Question 1	Answer 1	
» What is the problem?	a. A defective product	
	b. A customer complaint	
	c. A delayed shipment	
	d. A lack of room	
Question 2	Answer 2	
» What will Hana most likely do next?	a. Send an e-mail to Chris Dobbs	
	b. Deliver an order	
	c. Go to the warehouse	
	d. Contact a former colleague	



EXERCISE 3

Practice speaking using the following scenarios.

それぞれの状況に沿って、スピーキングを練習しましょう!

Talk 1

Flora Jackson, a colleague of yours, is in China setting up a new branch office. She told you the following things

The renovation of the building is behind schedule./

The cost of office furniture is higher than expected./The traffic in the area is very bad.

Report these problems to your supervisor (your teacher).

Talk 2

You are organizing a training session for new employees. It is scheduled to take place from 9:00 to 4:00 next Tuesday. One of your co-workers (your teacher) tells you about some problems

The training materials will not arrive until Wednesday. / All of the meeting rooms are fully booked on Tuesday. / The trainer cannot arrive until Tuesday afternoon.

Restate each of these problems as your co-worker reports them.

WORDS & PHRASES | 単・熟語表現の紹介

- » hear from \sim / \sim から連絡がある » take up space / 場所をとる » expect / 予想する » run out of \sim / \sim がなくなる、不足する
- » about to do / ちょうど~しようとするところだ » evidently / 見たところ、明らかに » or so / その程度 » old / 昔の、元の

HOMEWORK

Writing 1

You are an HR manager. Your department has organized a team-building exercise for executives in Bangkok. Your assistant, Gretchen Falk, is in Bangkok overseeing the event. She has told you about a number of problems.

There was no transportation from the airport - the participants had to take taxis to the hotel. / The seminar rooms in the hotel are too small. / Not enough vegetarian meals are available.

The trainer was 10 minutes late on the first day. Write an e-mail to the training company and report these problems. Ask for a partial refund in compensation.

Writing 2

You are an advertising executive. Jete Cosmetics has asked you to plan a campaign for its new perfume, Sublime. Jete wants to approach Silvio Beltran, a famous film director, to make a series of TV commercials for Sublime. Write an e-mail to Carl Peters, the marketing director of Jete Cosmetics, to explain why this is a bad idea

Silvio Beltran never makes TV commercials. / He is extremely busy with movie projects now. / Juicy Gum's advertising budget is too small for TV commercials. / TV commercials are not as effective as magazine advertisements to promote perfume.